

AUDREY TOUSANT SHELBY, MSW

info@strategicvision.com | [linkedin.com/in/audreyselby](https://www.linkedin.com/in/audreyselby)

EDUCATION

2008

MASTER OF SOCIAL WORK, UNIVERSITY OF SOUTHERN CALIFORNIA

2005

BACHELOR OF ARTS - SOCIOLOGY, UNIVERSITY OF CALIFORNIA, RIVERSIDE

Professional Certificates

- **2025 University Women's Leadership Academy**, University of California, Los Angeles
- **2016 Certified Trainer**, Academy for Professional Excellence, San Diego State University
- **2016 Certified Coach**, Academy for Professional Excellence, San Diego State University
- **2014 Nonprofit Management Certificate**, Center for Nonprofit Management
- **2010 Certified Social Work Field Instructor**, University of Southern California

PROFESSIONAL EXPERIENCE

2022 – PRESENT

ASSISTANT PROFESSOR OF SOCIAL WORK PRACTICUM EDUCATION, UNIVERSITY OF SOUTHERN CALIFORNIA

- Coordinated the Public Child Welfare Stipend program to prepare social work students to enter the public child welfare workforce.
- Teach in the Master of Social Work program.
 - Courses taught include:
 - Applied Learning in Practicum Education I
 - Applied Learning in Practicum Education II
 - Applied Learning in Practicum Education III
 - Applied Learning in Practicum Education IV
 - Virtual Practicum
 - Title IV-E Stipend Child Welfare Specialized Trainings
- Develop curriculum for both asynchronous and synchronous learning.
- Provide counseling to students regarding career path and professional development.
- Act as a field liaison with internship placement organizations to ensure student success and maintain community partnerships.
- Co-lead the Continuous Quality Improvement Committee for Practicum Education
- Serve as co-faculty advisor for the Black Social Work Caucus student organization
- Serve on the Antiracist, Diversity, Equity and Inclusion Collaborative for Practicum Education
- Collaborate with the Associate Dean and Director and Associate Director of Practicum Education to ensure department goals and objectives are met.

AUDREY TOUSANT SHELBY, MSW

2020 – PRESENT

PRINCIPAL CONSULTANT, STRATEGIC VISION CONSULTING

- Deliver workforce development through interactive training and expert facilitation
- Design and implement custom curricula for both private and public sectors
- Provide professional coaching to elevate leadership effectiveness and practice proficiency

2020 - 2022

CHILDREN SERVICES ADMINISTRATOR II, DEPARTMENT OF CHILDREN & FAMILY SERVICES, LA COUNTY

- Act as Chief of Staff to the Chief Deputy Director, overseeing daily operations and cross-functional initiatives
- Lead countywide project management for best-practice rollouts—including pilot projects, prevention programs, operations, and state policy adoption
- Champion equity initiatives to address disparities affecting children of color in the child welfare system
- Advise the Office of Equity on strategic practice implementations and policy recommendations
- Provide high-level administrative support to the Executive Team, coordinating meetings, capturing minutes, and preparing executive briefings
- Draft speeches and talking points for the Chief Deputy Director's public and internal engagements
- Collaborate with department leaders and external partners on policy development, training design, and service-delivery improvements
- Serve as liaison to Board of Supervisors' deputies, ensuring consistent DCFS service delivery across supervisorial districts
- Organize community engagement forums to advance and communicate the organization's strategic plan
- Manage and coach direct reports through regular performance reviews and targeted professional development plans

2019 – 2022

ADJUNCT FACULTY, AZUSA PACIFIC UNIVERSITY

- Taught part-time in the Master of Social Work and Bachelor of Social Work programs.
 - Courses taught include:
 - Introduction to Child Welfare Practice
 - Field Practicum Seminar
 - Diversity and Social Justice
- Developed curriculum for the Bachelor of Social Work program.
- Provided counseling to students regarding career path and professional development.
- Mitigated student challenges during internship placement to maintain placement and community partnerships.
- Act as a field liaison with internship placement organizations to ensure student success and maintain community partnerships.
- Collaborated with the program director to ensure department goals and objectives were met.

2019 – PRESENT

CONTRACT TRAINER, SAN DIEGO STATE UNIVERSITY RESEARCH FOUNDATION

AUDREY TOUSANT SHELBY, MSW

- Facilitate instructor-led foundational and advanced practice training content for county social workers and leaders, develop and modify curriculum to improve practice.
 - Training Expertise:
 - Child Welfare Simulation
 - Quality Supervision
 - Interviewing & Engagement with Families
 - Fairness & Equity in Child Welfare Practice
 - Coaching for Child Welfare Leaders
 - Field-Based Coaching

2018 – 2020

SUPERVISOR, CASEY FAMILY PROGRAMS

- Supervised social work team including, coaching, case assignments, performance management, and review all clinical documentation and consult on treatment plan direction.
- Provided comprehensive services to families engaged in family preservation, dual jurisdiction youth, transitional age youth, and aftercare services.
- Served as Field Instructor for MSW student interns providing support regarding skills development, career advising, supervision, coaching, and the development of individual learning plans.
- Developed training curriculum for special initiatives such as Eradicating Racial Disparity and Disproportionality in Child Welfare.
- Facilitated training for county partners, including curriculum development and field-based coaching.
- Provided strategic consultation to Los Angeles County Department of Children and Family Services (DCFS) around system change and business process reengineering.
- Coached direct service staff to help families move towards permanency and ensure child safety.
- Facilitated group supervision and provide clinical supervision for direct service staff to ensure clinical continuity and effective coordination of client services.
- Coached county supervisors on best practices and business process reengineering.
- Conduct comprehensive assessments using the Child & Adolescent Needs and Strengths assessment tools (CANS).

2014 – 2018

COUNTY CONSULTANT, SAN DIEGO STATE UNIVERSITY RESEARCH FOUNDATION

- Designed and delivered blended-learning programs for child welfare social workers and probation officers, integrating instructor-led sessions, e-learning modules, and individual coaching
- Developed and revised curricula to align with current child welfare best practices and adult-learning principles
- Managed and optimized the training budget, ensuring accurate allocation of resources and timely adjustments to meet program needs

AUDREY TOUSANT SHELBY, MSW

- Administered county training contracts, coordinating logistics and recruiting qualified trainers and subject-matter experts
- Partnered with county executive leadership to assess learning needs, implement training plans, and evaluate outcomes
- Led project management for special initiatives—serving on statewide child welfare committees and liaising with university executive leadership
- Cultivated strategic relationships with county officials, state partners, and university stakeholders to advance organizational goals

2008 - 2014

CHILD WELFARE ADMINISTRATOR, SHIELDS FOR FAMILIES (2011-2014)

- Directed a \$3.5 million contract portfolio for the Child Welfare Division—leading budget development, amendments, and expenditure oversight to ensure alignment with program objectives and agency goals.
- Served as MSW Field Instructor: designed individualized learning plans, provided weekly supervision, evaluated student performance, and assigned clinical projects and casework.
- Led and mentored a management team through regular performance evaluations, direct supervision, and resolution of personnel matters to drive operational excellence.
- Oversaw division-wide training and compliance in clinical risk management, cultural competence, evidence-based practices, and integrated service delivery.
- Designed and launched comprehensive child welfare programs—from primary prevention through adoption support—prioritizing family preservation and reducing unnecessary foster care placements.
- Cultivated strategic partnerships with community organizations to broaden resource networks and support services for at-risk youth and their families.

AUDREY TOUSANT SHELBY, MSW

PROGRAM MANAGER, SHIELDS FOR FAMILIES (2008-2011)

- Oversaw day-to-day operations of the Family Resource Center program including four locations and \$1.5M operating budget.
- Provided clinical supervision to direct service staff including case managers and therapists.
- Field Instructor for Master of Social Work and Bachelor level students including case assignment, clinical supervision, and coordinating with university liaisons.
- Facilitated training of staff including clinical risk management, family visitation, family-centered services in child welfare, Strengthening Families (Protective Factors), and agency policies and procedures.
- Conducted internal program audits and oversaw contract compliance for subcontractors.
- Facilitated case conferences to ensure clinical continuity and effective coordination of client services.

WEBINARS & PODCASTS:

Hughes, A. & Shelby, A.T. (2020). Social Work, Social Services and the Heuristic Nature of Supporting Our Communities, Session 1, Episode 10. Insufferable Academics. <https://www.insufferableacademics.com/tag/season-one/>

Jaffe, A. & Shelby, A.T. (2017.) Resource Family Approval (RFA) T4T Reflections on 3.0 Curriculum Podcast. <https://youtu.be/TGa3oweQWs0>

Bedwell, K. & Shelby, A.T. (2017) Simulation 101: Engagement and Interviewing Webinar. <https://theacademy.sdsu.edu/pcwtacurriculum/simulation-101-engagement-interviewing-webinar/>

Shelby, A. T. [Stephanie]. (2015) Child and Family Team Meetings. <https://www.youtube.com/watch?v=GEEEdzheI50>

PUBLICATIONS

Shelby, A (2024). Pray without Ceasing. Bloomington: WestBow Press.

Shelby, A. (2023, October). Keeping Black Families Together: A Focus on Equity in LA County. *NASW specialty practice sections: Social Connections, Fall/Winter, pages 2-5.*

PUBLISHED CURRICULUM: PACIFIC

OAKS COLLEGE

- MSW Program SW525 -HBSE II: Social Dimensions of Human Behavior, August 2020

AZUSA PACIFIC UNIVERSITY

- SOCW 351: Child Welfare, Fall 2019 and Spring 2020

AUDREY TOUSANT SHELBY, MSW

ACADEMY FOR PROFESSIONAL EXCELLENCE, SDSURF

- Common Core 3.0: Fairness & Equity - Virtual Curriculum Modification, May 2020
- Simulation 101: Engagement & Interviewing Contributing Author, June 2018
- Jaffe, A. & Shelby, A.T. (2017) Resource Family Approval (RFA) T4T Reflections on 3.0 Curriculum Podcast. Retrieved from <https://youtu.be/TGa3oweQWs0>
- Coaching Fundamentals for Child Welfare Field Advisors, October 2016
- Shelby, A. T. [Stephanie]. (2015) Child and Family Team Meetings. Retrieved from <https://www.youtube.com/watch?v=GEEEdzhel50>

UNPUBLISHED CURRICULUM CASEY

FAMILY PROGRAMS

- Cultural Broker Training: Engaging African American Families, May 2019

CALIFORNIA SOCIAL WORK EDUCATION CENTER

- California Child Welfare Supervisor Core Training Curriculum Revision, July 2018 (Unawarded)

PRESENTATIONS & SPEAKING ENGAGEMENTS

June 2025. **“Navigating between Professional and Personal Lives.”** UCLA University Women’s Leadership Academy, Los Angeles, CA.

March 2025. **“Continuous Quality Improvement: Enhancing Student Learning Experiences.”** CQI Statewide Conference for Child Welfare and Probation, Sacramento, CA.

May – July, 2024. **“Summer Series on Inclusive Teaching Practices.”** University of Southern California, Los Angeles, CA

February, 2024. **“Homelessness and Transition Age Youth.”** The Next Generation Partnership Program Initiative. University of Southern California, Los Angeles, CA.

February, 2024. **“Black History Daily.”** Belkin. El Segundo, CA.

February, 2024. **“Introduction to Professional Self-Care for LA County DCFS Social Workers.”** Department of Children and Family Services Title IV-E Child Welfare Training Program. USC. Whittier, CA.

October, 2023. **“Overcoming Barriers to Preparing Child Welfare Students for Anti-racist Practice Using Simulation.”** Council for Social Work Education Annual Program Meeting. Atlanta, GA.

COMMITTEES

State of California Mandated Reporting to Mandated Supporting Taskforce, Training and Curriculum Development Committee Member, 2023 – 2025

Los Angeles County Thriving Families Safer Children Committee, Committee Member, 2020 – Present

MEMBERSHIP

Council for Social Work Education, 2022 – present

General Member

National Center for Faculty Development and Diversity, 2022 – present

General Member

Alpha Kappa Alpha Sorority, Incorporated

Eta Nu Omega Chapter, 2008 – present

Chapter Member

AUDREY TOUSANT SHELBY, MSW