

## Jane James, JD, LMSW

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(407) 697-0921

### Education

#### **DeepLearning.AI**

2023

Certificate in AI For Everyone

Four-week, 10-hour online course with weekly asynchronous work and quizzes.

Artificial Intelligence (AI) is changing the way we work and live and this four-week course addresses how to navigate the rise of AI. It helps one understand how AI is affecting developing economies and jobs. This four-week course provides learners tools to navigate the rise of AI, and to provide leadership to others and to organizations as they encounter issues with AI technology. The course covers the following specific areas: a) Workflow of Machine Learning Projects, b) AI Terminology c) AI Strategy, and d) Workflow of Data Science Projects.

#### **Columbia University School of Social Work**, New York, NY

2019

Institute on Pedagogy and Technology for Online Courses

Five-week, 25-hour intensive Post-Master's Online Institute with weekly

Synchronous classes and asynchronous homework, covering the design and delivery of engaging online courses that embody social work values, including instructor presence, community building, interactivity in live online sessions, inclusive universal design for learning and the basic mechanics of Canvas and Adobe Connect

#### **Barry University School of Law**, Orlando, FL

2007

Juris Doctor in Law

Area of Concentration: Family and Children's Services

Honors Certificate in Children and Family Law

#### **Hamline University School of Law**, Minneapolis, MN

2006

Certificate in Dispute Resolution

#### **Columbia University**, New York, NY

1997

Master of Science in Social Work

Major: Advanced Generalist Practice, Policy, and Programming  
 Area of Concentration: Family and Children's Services.

**College of Mount Saint Vincent**, Riverdale, NY 1995

Bachelor of Arts: Psychology

Bachelor of Arts: Sociology

Summa Cum Laude

Dean's List, Honor Roll, Honor Track, General Excellence

Awards: Department of Sociology; Department of Psychology; General Excellence (1992-1995, GPA: 4.0)

National Scholastic Honor Society: Delta Epsilon Sigma

International Psychology Honor Society: Psi Chi (Secretary: 1994-1995)

International Sociology Honor Society: Alpha Kappa Delta

President Kathleen Knowles' Honors Showcase (1992-1995)

**University of the West Indies/Project Hope** 1977-1981

St. Lucia, British West Indies.

Royal Society of Health, Diploma in Environmental Sciences/Public Health

## Professional Experience

**University of Southern California**, Los Angeles, CA

*Associate Teaching Professor*

2023

*Assistant Professor* (Department of Social Change and Innovation) 2022-6/30/2023

Teaching the following courses:

- Policy and Advocacy in Professional Social Work (**MSW, Course Lead**)
- Executive Leadership: Leaders as Maestros (**DSW**)
- Preparatory Scholarship for Capstone, three-course series (**DSW**)

***Clinical Assistant Professor*** (Department of Social Change and Innovation) 2018-2021

Taught the following courses:

- Leadership and Management in the Social Work Profession and Organizations: Theory and Application (**MSW, Course Lead**)
- Policy and Advocacy in Professional Social Work (**MSW**)
- Diversity, Social Justice, and Culturally Competent Social Work (**MSW**)
- Leaders as Maestro: Designing Change in the Grand Challenges (**DSW**)
- Executive Leadership: Leaders as Maestros (**DSW**)
- Communication and Influence for Social Good (**DSW**)
- Leading Public Discourse (**DSW**)

**Senior Lecturer** (Department of Social Change and Innovation) 2016-2018

**Part-Time Instructor** (Department of Social Change and Innovation) 2011-2016

Taught the following courses:

- SOWK 611 Leadership in the Social Work Profession and Organizations: Theory and Practice (**Course Lead**)
- SOWK 536 Policy and Advocacy in Professional Social Work
- SOWK 535 Policy Analysis and Advocacy
- SOWK 534 Policy and Practice in Social Service Organizations
- SOWK 505 Human Behavior and the Social Environment I
- SOWK 503 Human Behavior and the Social Environment II
- SOWK 562 Social Work Research

**Expert Witness**, Orange and Brevard Counties, FL 2010-Present  
Provide expert testimony on issues of Domestic Violence and Child Custody

**Homeschool Learning Coach, Mentor, Tutor, and Coordinator**  
*Faith Christian Academy, Orlando, FL* 2008-2016

- Created individualized learning curriculum, schedules, programs, and lessons
- Created individualized learning environment for student
- Encouraged and inspired student to be self-motivated
- Provided instruction to home-schooled student
- Adapted curriculum to student's learning needs
- Assisted student with navigating through curriculum
- Provided nurturing, support and acted as role model for student
- Coordinated curriculum, schedules, programs, and lessons with student's school
- Helped student make best choices for learning preferences and educational goals

- Identified problems in learning process and helped student with problem-solving
- Located resources to fulfill student's learning needs in all subject areas
- Monitored and evaluated student progress and provided feedback
- Prepared and submitted monthly progress reports to student's school
- Networked with homeschool parents and students and shared curriculum ideas/resources
- Provided support and insight to other home school parents and students
- Participated in statewide and national activities and conferences for students/teachers

**University of Central Florida, Orlando, FL**

2003-2011

*Part-time Instructor/Visiting Instructor, BSW/MSW Program*

Taught the following courses:

- SOW 3104 Human Behavior and the Social Environment I (Undergraduate)
- SOW 3111 Human Behavior and the Social Environment II (Undergraduate)
- SOW 3203 Social Work and Community Resources (Undergraduate)
- SOW 3620 Social Work with Diverse Client Populations (Undergraduate)
- SOW 4332 Theory and Practice of Community Organizations (Graduate)
- SOW 5105.03 Human Behavior and the Social Environment I (Graduate)
- SOW 5016 Human Behavior and the Social Environment II (Graduate)
- SOW 5106 M Course and Face-to-Face Human Behavior and the Social Environment II (Graduate)
- SOW 5123 Social Work Practice (Graduate)
- SOW 5132 Diverse Client Populations/Cultural Competence (Graduate)
- SOW 5235 Social Welfare Policies and Services (Graduate)
- SOW 5305 Clinical Practice with Individuals (Graduate)
- SOW 5404 Social Work Research (Graduate)
- SOW 6246 Policy Analysis and Social Change (Graduate)
- SOW 6433 Clinical Evaluation in Social Work (Graduate)
- SOW 6914 Integrated Research Project (Graduate)

## **University Committees**

*University of Southern California, Los Angeles, CA*

- USC Mentoring Committee - appointed jointly by the Academic Senate and the Provost, Academic year: 2022-2023
- USC Mentoring Committee - appointed jointly by the Academic Senate and the Provost, Academic year: 2021-2022

- Victoria's Secret PINK USC, Engage SC University Faculty Advisor (2019-present)

## **Department Level Assignments and Committees**

*University of Southern California, Los Angeles, CA*

- DEI Advisory Board, School of Social Work (2023-2024)
- Curriculum Development Committee (Department of Social Change and Innovation (SCI))
- DEI Advisory Board, School of Social Work (2023-2024)
- Workgroup to Review and modify Annual Performance Review benchmarks (APR) Lecturer/Senior Lecturer lines
- Generalist Curriculum Review Team (School of Social Work)
- Curriculum Development Committee (DSW)
- Committee on Diversity, Equity, and Inclusion
- Curriculum Review and Design Team (Department of Social Change and Innovation (SCI))
- DSW Capstone Committee for 100+ DSW Candidates (2020-2022)
- Executive Leadership Network Committee (DSW), Advisory Board Member
- Admissions Review Committee (DSW)
- Admissions Review Committee (MSW)
- Dual Degree Program Committee (Social Work/Juris Doctor)
- DSW Working Group 1: Marketing and Promotion of Alumni
- Capstone Committee: External Review Partner for DSW Graduate: Janet Bashen, 2022
- Capstone Committee: Second Faculty Reviewer for DSW Candidate: Verna Latchman, 2023

## **University of Central Florida, Orlando, FL**

- **Honors in the Major/Thesis Committee Member (Mary M. Mann):**  
Experiences of Violence of the Lives of Female Participants in an Abuse Prevention Program (*Successfully defended* 2003)

## **Field Supervision: Field Liaison**

2006-2007

Aging Matters in Brevard, *Cocoa, FL*  
2 MSW Interns

Covenant House, *Orlando, FL*

1 BSW Intern, 2 MSW Interns

East Central Florida Memory Clinic, *Melbourne, FL*

2 MSW Interns

Brevard Alzheimer's Foundation, *Melbourne, FL*

1 MSW Intern

Viera Health and Rehabilitation Center, *Melbourne, FL*

1 BSW Intern, 1 MSW Intern

## **Professional Work Experience**

### **Certified Legal Intern: Juvenile Defense Clinic**

2005-2007

*Orlando, FL*

- Represented clients in Juvenile Court, Ninth Judicial Circuit of Florida
- Represented foster care clients in Orange County Domestic Court, Ninth Judicial Circuit of Florida
- Pioneered case against Department of Children and Families (DCF) on behalf of foster care clients to recover Social Security Administration (SSA) funds.

### **Intergenerational Counseling and Psychotherapy, Co-founder**

*Orlando, FL*

*Psychotherapist*

2002-2009

*White Plains, NY*

*Psychotherapist*

1998-2001

- Provided individual counseling and psychotherapy to individuals and families experiencing psychological and emotional difficulties
- Applied Brief Therapy and Cognitive Behavioral Therapy modalities where indicated to help clients overcome presented life's challenges
- Addressed marriage and family issues among couples and families
- Addressed bereavement issues among young and older adults

**Children's Aid Society** 1999-2001  
*New York, New York* Social Worker

- Supervised family and children's visitation
- Provided individual and family counseling and psychotherapy
- Provided foster care case management
- Made weekly court appearances on behalf of agency
- Conducted weekly home visits to clients and families
- Developed and maintained daily care plan records
- Maintained daily notes in CONNECTIONS - New York State's Child Welfare recording system.

**Rye Psychiatric Hospital** 6/99-2001  
*Rye, New York* Social Worker

- Provided individual and family counseling and psychotherapy
- Developed and maintained daily treatment plans

**Jewish Child Care Association** 3/98-6/99  
*Pleasantville, New York* Social Worker

- Provided short and long-term adolescent counseling and psychotherapy
- Provided individual, family, group counseling and psychotherapy
- Engaged in interdisciplinary treatment planning
- Provided foster care case management
- Made Court appearances on behalf of agency
- Provided expert witness testimony in foster care cases
- Developed and maintained proficiency in CONNECTIONS - New York State Child Welfare recording System
- Created case recordings using the Uniform Case Record (UCR)
- Secured Section 8 Housing for clients, despite ongoing freeze

**Westchester Children's Association** 9/96-5/97  
*White Plains, New York* Social Policy Intern

- Provided analysis and clarification of welfare Bills introduced to New York Senate and Assembly

- Engaged in program planning and proposal writing
- Initiated impetus for childcare center at White Plains Court House
- Constructed surveys for needs assessment towards founding childcare center
- Conducted needs assessment to determine necessity for the proposed Court-Based childcare center in White Plains
- Acted as Social Policy and Legislative Assistant to Director
- Conferred regularly with Donna Shalala, Health and Human Services Secretary on proposed policies that impacted funding for children's programs.
- Conducted research and worked on obtaining grants for implementation of childcare center at White Plains Court House
- Secured funding to implement the Court-Based childcare center in White Plains

**Exchange Club Child Abuse Prevention Center of New York, Inc** 9/96-5/97  
*White Plains, New York* Social Work Intern

- Provided Parental skills training to clients identified as high risk
- Created treatment plans and collaborated with clients on the development of goals and objectives
- Performed therapeutic interventions with families utilizing agency's treatment modality
- Conducted Psychosocial assessments relevant to service needs
- Coordinated treatment plan with social service agencies
- Conducted weekly home visits to clients and families
- Participated in weekly meetings and supervisory sessions

**Jewish Home and Hospital for Aged,** Home Health Care Division 1/96-7/96  
*Bronx, New York* Social Work Intern

- Completed comprehensive training in planned short-term treatment
- Provided and coordinated the delivery of essential social work services to home bound elderly clients
- Conducted regular home visits to complete bio-psychosocial assessments and implemented short-term treatment plans including crisis intervention
- Participated in weekly meetings and supervisory session
- Initiated and implemented a caregivers' groups in the home care department.

**Office of Councilwoman,** June M. Eisland 1/95-5/95  
*Riverdale, New York* Social Policy Intern



- Performed clerical duties
- Identified social policy and law and their impact on constituents
- Provided case work and community outreach to constituents
- Follow-up case management and advocacy as needed
- Performed other tasks as assigned
- Represented the councilwoman at meetings and community events.

### **Nutrition Consortium of New York State**

11/90-7/93

Food Patch, Inc.

*Hawthorne, New York*

School Breakfast Coordinator

- Engaged Key personnel (Superintendents) within major school districts in Westchester County
- Advocated and facilitated the implementation of the federally mandated and funded School Breakfast Program in New York State
- Visited and monitored programs throughout the County, and assisted school officials with program planning and implementation
- Participated in the Federal Nutrition Outreach Campaign with the Hunger Action Network of New York State (HANNYS)
- Participated in Public Service Announcements on PBS to educate and promote healthy eating habits among food stamp recipients in New York State
- Attended regular Nutrition Consortium of New York State meetings and conferences in Albany, NY

### **Additional Work Experience**

#### **Leadership in Action, LLC**

Leadership Consultant

FL: L19000169625  
Status: Active

#### **Business Owner/Proprietor**

*MJ Favors Designs for all Occasions*  
*Oviedo, FL*

Event Planning

FL: 2003-2019  
NY: 1984-2001

### **Honors**

- Invitation to and Facilitated Student** discussion of sensitive topics and offered talking points related to the killing of Tyre Nichols  
USC Suzanne Dworak-Peck School of Social Work 2023
- Invitation to participate** on DEI Advisory Board:  
USC Suzanne Dworak-Peck School of Social Work 2023
- Interviewed Senator Karla May:** provided the impetus for her pursuit of Governor Parson's signing SB772/HB 2400 into law in the State of Missouri. 2021
- Recommended by the Center for Economic and Social Justice:**  
to work with President Biden's Administration on issues of social justice. 2021
- Leadership Address:** DSW Graduation Celebration  
USC Suzanne Dworak-Peck School of Social Work, DSW Program 2021
- Worked with Congressman Joseph Sestak:** on launching a new social justice paradigm "the Just Third Way" within academia, and deliberated on getting the Economic Democracy Act to President Joe Biden and Vice President Kamala Harris. 2020
- Invitation to participate** in the Inauguration of Barack H. Obama as President of the United States of America and Joseph R. Biden, Jr., as Vice President of the United States of America 2013
- Keynote Address:** School of Social Work Graduation Celebration  
University of Central Florida, Orlando, FL 2011
- Invitation to participate** in the Inauguration of Barack H. Obama as President of the United States of America and Joseph R. Biden, Jr., as Vice President of the United States of America 2009
- American Inns of the Court:** Professional Organizations of Lawyers (2004-2007)

## **Awards:**

- Certificate of Appreciation:** in recognition of volunteer work to help needy families in Haiti. Launched approved special project to help purchase medical kits and water for our Haitian neighbors. Presented and signed by Larry Jones, Founder, Feed the Children. 2010
- Certificate of Appreciation:** In recognition for advocacy for the Patient Protection and Affordable Care Act of 2010 Presented and signed by President Barack Obama 5/2010
- Certificate of Accomplishment:** For honors in poetic knowledge and creativity, as published by the International Library of Poetry. Poems published in the compendium of poetry “The Best Poems and Poets of 2007. 2007
- Certificate of Appreciation:** For volunteerism to aid victims of Hurricane Katrina. Launched approved special project to raise funds and collect needed supplies for victims. Presented and signed by Larry Jones, Founder, Feed the Children. 2005
- Certificate of Appreciation:** In recognition of remarkable commitment to Volunteerism. United States Congress, White Plains, New York Presented and signed by Congresswoman, Nita M. Lowey 1997
- Certificate of Merit:** In recognition of achievement: implementation of Child Care Center in White Plains Courthouse New York State Assembly, White Plains, New York Presented and signed by Assemblywoman, Audrey G. Hochberg 1997
- Certificate of Appreciation:** Saluted for Dedication and Community Service Westchester County Board of Legislators, White Plains, New York Presented and signed by Ms. Katherine S. Carsky, Legislator 1997
- Letter of Appreciation:** In recognition for advocacy and implementation of the federally funded school breakfast program throughout New York State. Presented by the Nutrition Consortium of New York State 1996

### **Scholarship and Publication**

Barnes, M. H. James, J. & O’Connor, K. (2023) *Exploring the lived experiences of hospice care*

*social workers with compassion fatigue: A phenomenological Study*. London: Cambridge Scholars Publishing. [Manuscript submitted for publication].

Hunter, H., James, J. & Gent, M. (2023). Eradicate social isolation. In R. P. Maiden, & E. L. Weiss. (Eds.). *Social work education and the grand challenges: Approaches to curricula and field education*. London, UK: Routledge/CRC Press.

James, J. (2015) Linking African Americans to the workplace. *International Journal of Business and Social Science* (6) 2, 256-263.

James, J. (1994) Psychological Evaluation of August Wilson's Fences. [Unpublished Manuscript]. Department of Psychology, College of Mount Saint Vincent.

James, J. & O'Connor, K. (2022). Sexuality in graduate curricula: Education, integration, and implication for social work. *Journal of Education and Social Policy*, 9(4)  
*doi:10.30845/jesp.v9n4p1*

James, J. & O'Connor, K. (2023). Sexuality in graduate curricula: Theoretical frameworks and entreaty for developing scholarship. *Journal of Education and Social Policy*, 10(1)  
*doi:10.30845/jesp.v10n2p1*

### **Contributed to Research**

Schwartzberg, N. S. & Dytell, R. S. (1992). Dual-earner families: The importance of work stress and family stress for psychological well-being. *Journal of Occupational Health Psychology* 1, 211-223.

### **Work in Progress**

Barnes, M. H. James, J. & O'Connor, K. (2023) *Exploring the lived experiences of hospice care social workers with compassion fatigue: A phenomenological Study*. London: Cambridge Scholars Publishing. [Manuscript submitted for publication].

James, J. (in progress). Civil Discourse: How American Conversation became the Fruit of the toxic tree. Can we rescue democracy?

James, J. (in progress). Sexual harassment in a gender-biased society: No means just that!

James, J. (in progress). The ignominious face of criminal justice in the twenty-first century: Recommendations for reform.

### **Community Service**

Appeared on Access TV

Morning TALK Live with J. Stan McCauley - 12/16/2020 “It is the Wednesday Show - Let's Talk All Things Education,” Co-Hosts: Dr. Mya Bowen and Russell Williams

## **Presentations**

Coalition for the Homeless, Orlando, FL 9/2017  
Topic: Ethics for Mental health Providers

Health Care Center for the Homeless, Orlando, FL 10/2017  
Topic: Vaping and Teens: Trends, Research and Prevention Practices

James, J. (1994) Psychological Evaluation of August Wilson’s Fences  
Presented in Colloquium, Virginia State University.

## **Licenses/Certification**

Barry University School of Law: Honors Certificate in Children and Family Law (2007)

Florida Supreme Court: Certified Mediator (2007)

Hamline University School of Law: Certificate in Dispute Resolution (2006)

**LexisNexis**, New York, NY 2005  
LexisNexis National Certification in Research Skills on LexisNexis

**The University of South Florida**, Tampa, FL 2005  
Certificate in Interdisciplinary Forensic Training

**Thomson Reuters – Westlaw**, Eagan, MN 2003  
Advanced Westlaw Certification

**New York State Department of Education**- Certified Social Worker [CSW:1997-2001]

**New York State Department of Education**: LMSW (1997-Present)

## **Affiliation**

- Academia.edu
- American Bar Association, Associate Member

- American Inns of the Court
- American Sociological Association, Regular Member
- American Sociological Association, Section Member: Inequality, Poverty and Mobility
- American Sociological Association, Section Member: Racial and Ethnic Minorities
- Center for Economic and Social Justice, Board of Directors (2020-2022)
- Center for Economic and Social Justice, Board of Counselors, 2022-Present)
- Freedmen's Bureau, Columbia University (1995-1997)
- Florida Parent Educators Association
- Florida Alcohol and Drug Abuse Association
- International Association of Social Work with Groups
- Research Gate
- The Council on Social Work Education
- The Network for Social Work Management