

Renee Michelsen, LCSW

michelse@usc.edu

Curriculum Vitae

- EDUCATION:** Bryn Mawr College, Graduate School of Social Work and Social Research
Bryn Mawr, PA
Master of Social Service, 1984
- University of Delaware, Newark, Delaware
Bachelor of Science, 1982
Major: Community and Family Services
- CERTIFICATION:** Silver School of Social Work at New York University
Post Master's Certification in Palliative and End-of-Life Care, 2005
New Jersey Certified Social Work Clinical Supervisor, 2003
TEFL Teaching English as a Foreign Language 30 Hours Young Learners
TEOSL Teaching English to Speakers of Other Languages 30 Hours Young Learners
TEFL Advanced Certificate 40-hours Teaching English Online
- LICENSE:** Licensed Clinical Social Worker, New Jersey & Delaware
- PROFESSIONAL AFFILIATIONS:**
- National Association of Social Workers (NASW) Member NJ, DE chapters
- New Jersey Hospice and Palliative Organization (NJHPCO) Trustee, Board of Directors (2012-2017)
- Council on Social Work Education (CSWE) - Member
- Network for Social Work Management - Member
- Phi Alpha Honor Society

Academic Appointments

Suzanne Dworak-Peck School of Social Work, University of Southern California

Virtual Academic Center (VAC)

July 2014 – present

Clinical Associate Professor, Field Faculty

- Teach and serve as field liaison for MSW students nationwide, in an online learning environment, using ZOOM and Adobe Connect
- Utilize online learning management system for all components of teaching: lectures, assignments, syllabi, grading, tracking of student's assignment submission, grades and completion of asynchronous work
- Develop creative methods of engaging students in the virtual academic setting utilizing advanced features of the learning platform, such as whiteboard, break out rooms, polls and integration of music, videos, current events and literature

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- Teach field seminar—using classroom design where asynchronous work is done by the students prior to live class sessions. Class sessions are used to engage students in discussion about their field placements applying content from the asynchronous material and readings, such as professional competencies, research, theory and policy to practice.
- Provide trauma informed supportive atmosphere for discussion of field placement issues and challenges to promote student learning
- Conduct online agency visits per student each semester - monitoring compliance with accepted professional standards of practice and fostering collaborative relationships with geographically dispersed field instructors and agencies
- Resolve escalated student situations providing supportive coaching to students in collaboration with field and agency representatives, academic advisors, and university administration
- Served as three-year course lead:
 - Redesigned course content in consultation with the curriculum redesign committee
 - Led the conversion of courses to the VAC, including development and professional taping of fourteen asynchronous sessions.
 - Maintained online revisions and updates to course.
 - Led monthly faculty consultation sessions to train and support course instructors (adjunct and full-time). Provided and promoted innovative ideas for delivery of course content and activities.
- Present at professional conference nationally and internationally on topics related to the development and delivery of online social work education.
- Serve as member of school and department committees
- Provide support and direction to adjunct faculty members

**Suzanne Dworak-Peck School of Social Work, University of Southern California
Virtual Academic Center (VAC)**

July 2012 –March 2014

Clinical Associate Professor, Field Faculty

Served as Regional and Interim National Field Director - member of management team at early-stage development of national online MSW program

- Oversaw development and coordination of field placements in the USA and abroad for over 2,000 MSW online students in the VAC, in coordination with third party corporate partner (2U).
- Developed and implemented program operating procedures and field placement process with university faculty, administrators, and staff
- Led diverse team of professionals, collaborators and partners to manage student success
- Provided supervision and clinical direction to remote field faculty
- Fostered a workplace culture of ethical practice, transparency and accountability
- Collaborated on creation of and delivered enrollment webinars, training sessions and workshops

**Rutgers University School of Social Work, New Brunswick, New Jersey
Dec 2007-June 2012**

Director Field Education and Teaching Faculty Member

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- Directed all field education activities, staff, policies and procedures for 900+ students in MSW and BASW field placements in NJ, NY, PA and abroad
- Cultivated and nurtured relationships with community agency partners to provide field placements
- Served on NY Metro Field Directors' Group to coordinate efforts between regional MSW programs
- Reported to Dean and managed fiscal activity of the field department
- Designed and implemented web-based submission process for Field Education documents to increase accessibility, accountability and transparency as well as ease use for students, liaisons and staff
- Updated all field documents and manuals to encompass the CSWE 2008 EPAS resulting in a successful program reaffirmation
- Initiated and developed disability accommodation plans for field education students in coordination with university disability services office
- Introduced use of a text book for foundation field education students to reinforce the EPAS and help students to conceptualize field education
- Developed Field Instructor appreciation events
- Designed, implemented and taught online Seminar in Field Instruction (SIFI)
- Organized and supervised field component for new Intensive Weekend Program
- Instituted liaison tracking system resulting in improved productivity
- Created and executed successful Summer Field option to establish an alternative timing plan for completion of field hours
- Updated and taught new Field Instructor Training
- Taught gerontology, advanced practice in health care and other clinical electives
- Taught alternative format classes, - summer/winter session and online components

Teaching Experience - Suzanne Dworak-Peck School of Social Work USC

Summer 2020

SOWK-698B | Integrative Learning for Advanced Social Work Practice

SOWK-698B | Integrative Learning for Advanced Social Work Practice

SOWK-698B | Integrative Learning for Advanced Social Work Practice

SOWK-699B | Advanced Applied Learning in Field Education

Spring 2020

SOWK-698A | Integrative Learning for Advanced Social Work Practice

SOWK-698A | Integrative Learning for Advanced Social Work Practice

SOWK-699A | Advanced Applied Learning in Field Education

Fall 2019

SOWK-588 | Integrative Learning for Social Work Practice

SOWK-588 | Integrative Learning for Social Work Practice

SOWK-589A | Applied Learning in Field Education - VFP

SOWK-589B | Applied Learning in Field Education

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Summer 2019

SOWK-589A | Applied Learning in Field Education – VFP

Spring 2019

SOWK-589A | Applied Learning in Field Education – VFP

Summer 2018

SOWK-589A | Applied Learning in Field Education - VFP

SOWK-653 | Social Work with Older Adults

SOWK-698B | Integrative Learning for Advanced Social Work Practice

SOWK-699B | Advanced Applied Learning in Field Education

Spring 2018

SOWK-698A | Integrative Learning for Advanced Social Work Practice

SOWK-698B | Integrative Learning for Advanced Social Work Practice

SOWK-698B | Integrative Learning for Advanced Social Work Practice

SOWK-699A | Advanced Applied Learning in Field Education

SOWK-699B | Advanced Applied Learning in Field Education

Fall 2017

SOWK-588 | Integrative Learning for Social Work Practice

SOWK-589B | Applied Learning in Field Education

SOWK-686B | Section 67485 | Field Practicum II

SOWK-698A | Integrative Learning for Advanced Social Work Practice

SOWK-698A | Integrative Learning for Advanced Social Work Practice

SOWK-698B | Integrative Learning for Advanced Social Work Practice

SOWK-699A | Advanced Applied Learning in Field Education

SOWK-699B | Advanced Applied Learning in Field Education

Summer 2017

SOWK-653 | Social Work with Older Adults

SOWK-653 | Social Work with Older Adults

SOWK-686A | Field Practicum II

SOWK-686B | Field Practicum II

SOWK-698A | Integrative Learning for Advanced Social Work

SOWK-699A | Advanced Applied Learning in Field Education

Spring 2017

SOWK-586B | Field Practicum

SOWK-587A | Integrative Learning for Social Work Practice

SOWK-587A | Integrative Learning for Social Work Practice

SOWK-587B | Integrative Learning for Social Work Practice

SOWK-686A | Field Practicum II

SOWK-686B | Field Practicum II

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SOWK-686B | Field Practicum II

Fall 2016

SOWK-586B | Field Practicum

SOWK-587A | Integrative Learning for Social Work Practice

SOWK-587B | Integrative Learning for Social Work Practice

SOWK-587B | Integrative Learning for Social Work Practice

SOWK-686A | Field Practicum II

SOWK-686A | Field Practicum II

SOWK-686B | Field Practicum II

Summer 2016

SOWK-586B | Field Practicum

SOWK-587A | Integrative Learning for Social Work Practice

SOWK-587A | Integrative Learning for Social Work Practice

SOWK-587B | Integrative Learning for Social Work Practice

SOWK-653 | Social Work with Older Adults

SOWK-686A | Field Practicum II

SOWK-686B | Field Practicum II

Spring 2016

SOWK-586B | Field Practicum

SOWK-587A | Integrative Learning for Social Work Practice

SOWK-587B | Integrative Learning for Social Work Practice

SOWK-686A | Field Practicum II

Fall 2015

SOWK-586B | Field Practicum

SOWK-587A | Integrative Learning for Social Work Practice

SOWK-587B | Integrative Learning for Social Work

SOWK-587B | Integrative Learning for Social Work Practice

SOWK-686B | Field Practicum II

Summer 2015

SOWK-587A | Integrative Learning for Social Work Practice

SOWK-587A | Integrative Learning for Social Work Practice

SOWK-616 | Section 67558 | Clinical Practice with Older Adults

SOWK-616 | Section 67559 | Clinical Practice with Older Adults

Spring 2014

SOWK-586A | Field Practicum

Teaching Experience

Rutgers The State University of New Jersey, School of Social Work - MSW Program

Summer 2011	Clinical Social Work: Health Care
Spring 2011	Clinical Social Work: Health Care Chronic Illness and Disability
Summer 2010	Chronic Illness and Disability
Spring 2010	Gerontology & Chronic Illness and Disability
Fall 2009	Advanced Practice in Health Care
Summer 2009	Advanced Practice in Health Care (taught 2 sections)
Spring 2009	Gerontology
Winter 2009	Death and Terminal Illness
Summer 2008	Advanced Practice in Health Care
Spring 2008	Gerontology

Instructor - Continuing Education and Adjunct Teaching Experience

Spring 2008- 2012	Continuing Education workshops on gerontology for the Rutgers School of Social Work
Spring 2000	Bryn Mawr College School of Social Work, Bryn Mawr, PA. Continuing education course - Advocacy for the Elderly.
1999- 2003	Rutgers University Continuing Education and Professional Development Program - School of Social Work. Designed curriculum for care management training for statewide program for field workers and supervisors. Taught the Advanced Case Management Certification course for professionals and Communicating with the Elderly.
1998-2003	New Jersey Instructor in Care Management for staff and supervisors of NJEASE sites statewide.
Spring 1998	College of St. Elizabeth, Convent Station, NJ. Taught 3 credit undergraduate course "Sociology of Aging".

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- Fall 1997 College of St. Elizabeth, Convent Station, NJ. Taught 3 credit undergraduate course in the gerontology program "Caregiving for a Family Member".
- Spring 1996 Rutgers University, School of Social Work, Continuing Education - Professional Development Program. Taught "Coping with Functional Loss".
- Spring 1996 College of St. Elizabeth, Morristown, NJ. Developed course curriculum and taught "Caregiving with a Family Member" GERO 301, undergraduate course.

Professional Presentations

Michelsen, R. & Scott, C. (May 2019). *Organizational Benefits to Training Student Interns*. Poster presentation at the Network for Social Work Managers Conference. Chicago, IL.

Michelsen, R. & Bargar, K. (April, 2019). *Maximizing the Jump Start for Advanced Standing Students in Field: Unique Online Challenges*. 5th Annual Social Work Distance Education San Antonio, TX.

Michelsen, R. & Lee, T. (2018). *Field education: Teaching and Training Students from Multiple Generations*. Poster presentation at Council on Social Work Education Annual Program Meeting. Orlando, Florida.

Michelsen, R. (September 2018). *Implications for Practice Learning: Distance Education in Social Work*. Presented at The 12th International Conference on Practice Teaching and Field Education in Health and Social Work Oxford, England.

Michelsen, R. (September 2018). Session chair and panelist. *Technology in Field Education: Ethical Issues and Responses*. Presented at The 12th International Conference on Practice Teaching and Field Education in Health and Social Work Oxford, England.

Doyle, K., Lee, T., & **Michelsen, R.** (April 2018). *Distance Education and Students from Multiple Generations: Impact on Field Education*. Poster presentation at 4th Annual Social Work Distance Education Conference. San Antonio, TX.

Michelsen, R. (April 2018). *Reflection on the Field Liaison Role in Distance Education*. Presented at the 4th Annual Social Work Distance Education Conference. San Antonio, TX.

Michelsen, R., Lee, T. & Doyle, K. (October, 2017). *Teaching and Training Students from Multiple Generations*. Presented at Council on Social Work Education Annual Program Meeting, Dallas, TX.

Lee, T., Cislowski, R. **Michelsen, R.** & Ford, A. (October, 2017). *Maximizing Student Success Through Performance Management in Field Placement: Beyond Evaluating Competency*. Presented at Council on Social Work Education Annual Program Meeting, Dallas, TX.

Doyle, K., **Michelsen, R.**, Lee, T. (June 2017). *Millennials: Effective Supervision to Maximize Passion and Productivity in Social Work*. Presented at the Network for Social Work Managers Conference. Fordham University, New York, NY.

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Michelsen, R., Lee, T. and Doyle, K. (April, 2017). *Cultural Competency for Field Faculty: An Ingredient for Success*. Presented at Social Work Distance Education Conference. San Antonio, TX.

Michelsen, R., Lee, T. & Doyle, K. (May 5, 2016). *Addressing the Enigma of Field Placements for International Students*. The 2016 Social Work International Conference. Augsburg College, Minneapolis, MN.

Michelsen, R., Lee, T., Cislowski, R., & Ford, A. (April 2016). *Field Remediation in a Distance Learning Environment*. Presented at the Social Work Distance Education Conference. Indianapolis, Indiana.

Doyle, K., Lee, T. & **Michelsen, R.** (2016). *Embracing Self-Care: Avoiding the Compassion Fatigue Trap*. Presented at the Social Work Distance Education Conference. Indianapolis, Indiana.

Michelsen, R. (November 2015). *Using Motivational Interviewing in End of Life Care with Patients and Families*. Presented at the New Jersey Hospice and Palliative Care Organization Annual Conference, Long Branch New Jersey.

Cislowski, R., Davis, L., **Michelsen, R.,** & Ford, A. (October, 2015). *Helping Students Turn It Around in Field Practicum*. Presented at Council on Social Work Education Annual Program Meeting 2015, Denver Colorado.

Michelsen, R. (July 2015). *Facilitating Access to Social Work Field Placements for Students with Disabilities: Experiences from the US*. Presented at The UK Joint Social Work Education and Research Conference, Milton Keynes, England.

Cislowski, R., **Michelsen, R.** (June 2015). *Social Workers in Middle Management – Strategies for Thriving*. Presented at the Network for Social Work Management 26th Annual Conference at Howard University, Washington DC.

Michelsen, R. (April 2015). *Students with Disabilities: An emerging Paradigm Shift Toward Making Online Education Accessible*. Presented at Social Work Distance Education Conference. Indianapolis, Indiana.

Michelsen, R. & Schiller, J. (April 2015). *Field placements for Students with Disabilities: Constructing a Framework for Success*. Presented at Social Work Distance Education Conference. Indianapolis, Indiana.

Michelsen, R. & Ford, A. (November 2014). *Compassion fatigue: Building & Promoting Resilience in Professional Social Work*. Presented at the Society for Social Work Leadership in Health Care Annual Conference, Salt Lake City Utah.

Michelsen, R. & Lee, T. (June 2014). *Non-traditional field placements: Partnering with Corporate Social Responsibility Initiatives*. Presented at The Network for Social Work Management Conference. Boston, MA.

Michelsen, R. (October 2013). *Field Placements for Students with Disabilities: Constructing a Framework for Success*. Presented at the Council on Social Work Education 59th Annual Program Meeting (APM) 2013. Dallas, Texas.

Publications

Cislowski, R., Ford, A., Lee, T., Michelsen, R. (2019). From remediation to success: Helping students turn it around in field practicum. In R.P. Maiden (Ed.), *The transformation of social work education through virtual learning* (pp.283-304). Cambridge, UK: Cambridge Scholar Publishing.

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- Brandeis, L., Geld, B. & Michelsen, R. (2015). Partnership for professional development: Facilitating access to evidence-based practice training for social workers in healthcare. In Geld, B & Kates (Eds.), *Social Work: Strength-based practice in hospital case management* (pp. 93-108). Brentwood, TN: HCPPro.10.
- Kerson, T.S. & Michelsen, R.W. (1995). Counseling homebound clients and their families. *Journal of Gerontological Social Work*, 24, 59-190.
- Michelsen, R. W. (2001). [Review of the book: *Understanding elder abuse in minority populations*, by T. Tataro (Ed.). *Social Work in Health Care*, 32, 113-115.
- Kerson, T.S., and Michelsen, R.W. (1995). Counseling homebound clients and their families. In L. W. Kaye (Ed.), *New developments in home care services for the elderly: Innovations in policy, program and practice* (pp.159-190). Binghamton, NY: The Haworth Press.
- Michelsen, R.W. (1995). [Review of the book: *Elders living alone: Frailty and the perception of choice*, by R.A. Rubinstein, J. C. Kilbride & S. Nagy]. *Social Work in Health Care*, 20,117-120.
- Michelsen, R.W. (1995). Wellness and seniors. *Psychiatric Outpatient Centers of the Americas Press*, 23, 6.
- Michelsen, R.W. (1994). Social work practice with the elderly: A multifaceted placement experience. *The Clinical Supervisor*, 12 (1), 181- 197.
- Michelsen, R.W. (1994). Social work practice with the elderly: A multifaceted placement experience. In T. Kerson, (Ed.), *Field instruction in social work settings* (pp. 181-197). Binghamton, NY: The Haworth Press.
- Michelsen, R.W. (1989). Hospital based case management for the frail elderly. In T. Kerson, (Ed.), *Social work in health settings*, (2nd ed.) (pp. 597-618). Binghamton, NY: The Haworth Press.

Other scholarly activity

- 2018 Pre-Revision Review of Garthwait, C.L. (2017). *The social work practicum: A guide and workbook for students* (7th edition). Boston: Pearson. Reviewed entire book content for 8th edition to be published in 2021.
- 2017 Pre-Revision Review for Sage Publications Inc. for upcoming 2019 (5th ed.): Wacker, R.R. & Roberto, K.A. *Community resources for older adults: Programs and services in an era of change*.
- 2017 Pre-publication review for Cognella Publishers: McCabe-Maucher, A. *Self-Care: The complete guide to your transformation*.

USC Committees, Service and Leadership

2020 New Field Instructor Training facilitator

2020 FIFE committee - feedback informed field education

Spring 2020 Adjunct Promotion Committee

2020 School of Social Work Promotion Committee Report Outline CLINICAL FACULTY- TEACHING, FIELD, AND PART-TIME

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AY 2019-20 Clinical Field Faculty Promotions Committee

2019 CSWE APM Proposal Reviewer

AY 18-19 Adjunct Promotion Committee

AY 19-20 Adjunct Promotion Committee

2017 -2020 Course Lead for SOWK 698 A & B

2019 APR Field Faculty Working Subcommittee

2018 Field Faculty APR committee

2018 CSWE APM Proposal Reviewer

2017 Course conversion to VAC SOWK698 A & B

2018 MSW Admissions Reviewer

Fall 2018 – Present AMHW Curriculum Design Committee

2019 Advanced Standing VAC Point Person for Instructors

AY 18-19 APR Review Committee

2016 CSWE APM Proposal Reviewer

2016 New Field Instructor Training

2014 VAC Field Manual Update Committee

2012 Field Faculty Manual Committee

2013 Field Instructor Training development and lead - developed webinar for new FI's

Social Work Professional Experience

Barnabas Health - Hospice Services, West Orange, New Jersey

July 2003–Nov. 2007

Director Social Work & Counseling

- Supervised provision of counseling and social work services to adult and pediatric hospice patients and families in five diverse counties
- Maintained a caseload providing direct services to inpatient and in-home hospice patients
- Trained social work and interdisciplinary staff in psychosocial aspects of end-of-life care
- Oversaw the delivery of bereavement services for hospice families and the community
- Conducted adult and children's bereavement groups
- Provided direct counseling to patients and families in home care and inpatient settings
- Planned, developed, implemented and evaluated community outreach program
- Assigned and coordinated patient admissions

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- Responsible for fiscal tracking & resolution of Medicaid and charity care cases
- Created unique and flexible field placements for graduate and undergraduate students
- Served as field instructor for NYU, Rutgers, Seton Hall, Columbia and other universities
- Served on NJ Hospice and Palliative Care Organization Planning Committee
- Chosen as Hospice Clinical Director of the Year 2007 by New Jersey Hospice Organization

Atlantic Health System, Morristown, New Jersey

1990 – April 2003

Manager Senior Services

Grants & Contract Manager:

- Maintained fiscal integrity of multiple public & private grants and contracts
- Secured grants from AT&T for caregiver support groups maximizing use of technology
- Provided clinical supervision and training for clinical staff
- Worked closely with office of Development to secure private donations
- Responsible for renewal applications, reports, and presentations to funding sources

Manager, Senior Membership Educational Program:

- Supervised design and execution of 200 events/meetings annually
- Fiscal management of over \$500,000 for system-wide program
- Managed customer relations for membership of over 27,000 seniors at 4 hospitals
- Recruited, trained and supervised professional and support staff
- Responsible for strategic development including growth, marketing and outcomes measurement
- Conducted and analyzed customer satisfaction surveys and focus groups

Community Relations Ambassador:

- Appointed by the Governor to the NJ State Commission on Aging, 2000-2003 term
- Co-chair Health Promotion subcommittee - NJ State Commission on Aging 2002-2003
- Co-chair United Way Action Team Seniors and People with Disabilities
- President Board of Trustees – Volunteers for Morris County 2003
- Served on NJ State Commission on Aging Housing Subcommittee
- Served as an appointee to the Governor's Council on Elder Care - 1998
- Chairperson of the Morris County Senior Service Providers Group 1994 – 2001
- Served on many hospital/community committees and boards
- Conducted grant monitoring site visits to agencies receiving County funding

Morristown Memorial Hospital – Morristown, NJ - Center for Geriatric Care

1984 - 1990

Social Worker/Case Management Supervisor, Center for Geriatric Care

- Clinical social worker and supervisor
- Designed and implemented hospital-based case management program

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- Coordinated program services under a variety of grants: Robert Wood Johnson - Initiatives in Long Term Care, NJ State Department of Health, and County of Morris
- Supervised case management staff - nurses and social workers
- Served as a member of multidisciplinary geriatric assessment team
- Provided education, training and public speaking for community groups
- Supervised graduate and undergraduate students. Completed Seminar in Field Instruction (SIFI) course for Social Work Field Instructors at Columbia University, NY.

Community Service

- 2018 – present Delaware Mentor – Day Program for Developmentally Disabled. Millsboro, De. Volunteer through PAWS animal assisted therapeutic visitation.
- 2018 – present English as a Second Language art instructor for English language learners (ages 3- 18). Teach language acquisition through art. - Lewes, De.
- 2012 – 2017 New Jersey Hospice and Palliative Care Organization (NJHPCO) Board member and social work consultant.
- Planned the organization’s social work continuing education offerings
 - Served as chairperson of annual interdisciplinary conference
- 2016 – 2017 New Jersey Nursing Home Ombudsman representative. One-year term. Conducted visitation to nursing home to ensure regulation compliance and quality of patient care. Mediated family/administration grievances.
- 1999 – 2017 The Seeing Eye, Morristown, New Jersey. Guide dog puppy raiser and community relations volunteer spokesperson.